



Careers Hub 2030: **Skills Action Plan**

Use the *Skills Builder Ladder* to help you complete this

Skills that are crucial for the Retail and Visitor Economy Sector	As this sector involves speaking to different people, listening is a key skill and is really important to be able to help people by listening to what they want and need. Another key skill is presenting as you would have to present yourself to the public properly, you have to be able to communicate.
Skills that are important within both the Retail and Visitor Economy Sector and the Construction Sector	Listening is important in both sectors as they both involve working with other people and listening to their requirements. Staying positive is another skill that is necessary in both as sometimes customers can be unkind and certain projects could seem difficult. I think staying positive is needed in all jobs.
Skills I have developed based on my previous action plan and how I have achieved them	Previously, I was at step 3 for aiming high and I would now rate myself at step 4. This is because step 4 explains that you ask for extra challenges from the teacher to actively challenge yourself and this is something that I have been doing at school. I know that I must push myself to feel pride in my work.
The steps that I am currently at based on the <i>Skills Builder Ladder</i>	Listening: step 6 Presenting: step 4 Problem Solving: step 4 Creativity: step 5 Staying Positive: step 5 Aiming High: step 4 Leadership: step 4 Teamwork: step 5
Post event: What did the employees within the Retail and Visitor Economy Sector say was important?	Every person that I spoke to explained that without teamwork, they wouldn't be able to complete their work.